



MAPLE ORGANICS

Cancellation & Refund Policy

Maple Organics offers customers a 100%, 30-day, money-back guarantee on their product orders. If for any reason you decide to cancel your order or are dissatisfied with any Maple Organics product, you may return that product to us within 30 days for replacement, exchange, or full refund of the purchase price.

If a product order is cancelled before the product is shipped the refund will simply be provided in the same form the original payment was made. To cancel an order the customer should connect with their Wellness Consultant directly.

Within 30 days of product purchase, an item may be returned for exchange or refund with accompanying original receipt proof-of-purchase provided the item is returned in new condition. If an item is returned in exchange for an item(s) of greater value, the retail difference and applicable sales tax are required.

You can return or exchange products provided they are unused and in resalable condition.

Payment of refunds will be made in the same form as the original payment i.e. if the purchase was made by electronic transfer, then the refunds are credited by electronic transfer. Refunds are released within 28 days from the time of receipt of return.

Shipping charges are non-refundable.

To return or exchange a product, please contact your Maple Organics Independent Wellness Consultant or email the Company at rosy.atwal@mapleorganics.com for a Return Authorization Number and return the product within the required time-period specific to your product. You will receive a refund of the purchase price, less any applicable shipping and handling. We will not be responsible for any loss or damage to returned products that occur in transit. If returned products are lost or damaged in transit, we reserve the right to charge you for, or not refund any amounts attributable to, such products or loss or damage. Should you experience any difficulty or delay in returning a product and securing the proper refund, please contact the Company at rosy.atwal@mapleorganics.com.